The CODING BOOK for

Occupational and Environmental Medical Practices

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The proponents of this technical guide are the U.S. Army Center for Health Promotion and Preventive Medicine (USACHPPM) and the Navy Environmental Health Center. Users are invited to send comments and suggested improvements on DA Form 2028 (Recommended Changes to Publications and Blank Forms) directly to Commander USACHPPM, ATTN: MCHB-TS-CDI, Aberdeen Proving Ground, MD 21010-5403. For your convenience, a copy of DA Form 2028 is included at the end of this technical guide.

The purpose of this booklet is to bridge the gap between the ethereal nature of coding and the management needs of the Occupational Health Clinic.

Contents

CHAPTER ONE: Historical Overview With the Basic Concepts of Coding	
 1-1 Workload Recording Versus Service Identification 1-2 Historical Prospective, ICD-9 and CPT 1-3 Implementing the ICD-9/CPT Coding System 1-4 The HCEA 1500 and the Billing Cycle 	1-1 1-1 1-2 1-3
1-4 The HCFA – 1500 and the Billing Cycle	1-3
CHAPTER TWO: Medical Necessity, ICD-9 Coding for Acute Care	
2-1 Injury and Illness Coding2-2 Unique Codes, the E Codes2-3 Scenarios for I/I Coding	2-1 2-2 2-3
CHAPTER THREE: Medical Necessity, ICD-9 Coding for Surveillance Exams	
3-1 Unique Visits to the OEM Practice3-2 V Code Classification3-3 Scenarios Using ICD-9 Codes	3-1 3-1 3-4
CHAPTER FOUR: Service Codes, Evaluation and Management CPT Codes	
 4-1 Approach to CPT Coding 4-2 Services for I/I Care 4-3 Coding Available for Use by Technicians 4-4 CPT Codes and RBRVS 4-5 Scenarios Using E/M Codes 	4-1 4-1 4-2 4-2 4-3
CHAPTER FIVE: Service Codes, Special Use CPT Codes	
5-1 E/M Codes for Occupational Audiologist5-2 Unique Services for the OEM Practice5-3 Case Management Services5-4 Coding for Vaccination Services	5-1 5-1 5-3 5-3
CHAPTER SIX: Medical Templates for the Occupational Health Clinic	
 6-1 Standard Encounter Forms for ADS 6-2 Clinics Providing Surveillance Exams 6-3 Treating Clinics Providing Acute Care, Return To Duty and Surveillance Exams 	6-1 6-1 6-2
APPENDIX	
A - Common Diagnoses B - Common Family Practice Diagnoses C - ICD-9 Codes for Sentinel Health Events D - DA Form 2028 (Recommended Changes to Publication and Blank Forms)	A-1 B-1 C-1 D-1

CHAPTER 1: HISTORICAL OVERVIEW WITH THE BASIC CONCEPTS OF CODING

1-1. WORKLOAD RECORDING VERSUS SERVICE IDENTIFICATION.

- a. For two decades military clinics have used the Medical Expense Performance Recording (MEPR) System for tracking workload. Under this system physicians, nurses, and ancillary staff recorded their workload in terms of patient visits. The aim of MEPR was to track workload so that the Military Treatment Facility (MTF) can receive reimbursement for the accumulated workload of all their staff personnel. Under MEPR the reimbursement varied with the workload.
- b. The late 1990's brought the concept of capitation as a method for allocating health care resources. With capitation a MTF receives reimbursement based on the number of patients in its catchment area. The aim of each clinic is to efficiently supply services without exceeding the capitated dollars for each patient. Capitated reimbursement, with its emphasis on services appropriate for the patient's care, requires a coding system that reflects services provided rather than workload.
- c. While MEPR is a military-unique method for recording workload, the commonly accepted method for receiving reimbursement from civilian insurance carriers uses Current Procedural Terminology (CPT) and International Classification of Disease (ICD-9) codes. The basic model for this coding system is a patient visit to the provider. A billable event arises when a patient receives care from the provider. Emphasis is on the services provided in the context of the doctor-patient visit. Workload to support the service is a secondary issue. The physician receives reimbursement based on the complexity of the services provided the patient. Capitation encourages the providers and the entire clinic to efficient provide services within the capitation rate allowed by the insurer.
- d. Like other clinics in the Military Health Service System, the Occupational Environmental Medicine (OEM) practice must change from tracking workload to tracking services. With military OEM practices spread throughout the United States, Hawaii, and Europe, this change requires a major readjustment in thinking to effectively use, and subsequently manage with, CPT/ICD codes. Civilian practices started the transition to coding in earnest in 1992 when the Health Care Financ-

- ing Administration (HCFA) required both the ICD and CPT on the HCFA-1500 form for medicare reimbursement. This Code Book builds on the civilian experience by providing a consistent set of codes that most military OEM practices can adopt. The assumption is that the military clinics' use of these coding systems must be the same as their civilian counterparts.
- e. Civilian practices have learned the dangers of both overcoding and undercoding (see historical review below). The Code Book builds on these experiences and teaches coding appropriate for the services provides. Like their civilian counterpart, military practices can be penalized for inaccurate coding. Both overcoding, using a code for a level of service higher than the one provided, and undercoding present risks to military clinics in the era of capitation. Overcoding presents a picture of the clinic as a high cost center for which a contractor could provide similar services at a lower cost. Undercoding, using a code lower than the level of service, invites an insurer to send to the clinic sicker patients so that reimbursement is lower that the services required. Coding becomes the language of finance used in selecting those service for outsourcing. Military providers must use the appropriate level of code to avoid consequences that their civilian colleagues have already experienced.

1-2. HISTORICAL PROSPECTIVE, ICD-9 and CPT.

a. The code for diagnosis is the ICD-9CM (clinical modification), the official system of assigning codes to diagnoses and procedures associated with hospital utilization in the United States. The World Health Organization owns the copyright, but in the United States the HCFA and the National Center for Health Statistics (NCHS) oversee updates to the Code. The Veterans Administration started using the ICD for hospital indexing, but in 1977 the NCHS modified the existing ICD-9 to permit its application beyond basic health statistics. The result was the clinical modification to the basic ICD-9, called ICD-9CM. ICD-9 is synonymous with ICD-9CM in this document, which provides appropriate English language adjustments and permits classification of medical records. This code answers the question of "why"

Like other clinics in the Military Health Service System, the Occupational Environmental Medicine practice must change from tracking workload to tracking services.

the practice provided a service to the patient. Both NCHS and HCFA update the ICD-9CM annually on 1 October.

b. ICD-9CM occupies a two-volume set, with the first volume the tabular or numeric listing and the second volume the alphabetic listing. HCFA guidelines for correct coding techniques, described in the first pages of the book, require the coder to first search Volume 2 for the descriptive term of the diagnosis. Associated with the term is a three- or four-digit number, which serves as the entry into Volume 1. The numeric volume lists general diagnosis as three-digit codes, with up to two additional digits after the decimal point for more specific subdivisions of the general diagnosis.

- c. Associated with the numeric codes are V and E codes. The former describes health care visits for reasons other than specific complaints, such as a Driver's License Exam (V70.3) or a Medical Surveillance Exam (V70.5). V codes, like numeric codes, serve as diagnoses, but E codes do not. The E codes modify the diagnosis to describe the reason for an injury or illness. For example, the coded diagnosis 883.0E920.5 means a puncture wound to the finger (883.0) due to a hypodermic needle (E920.5).
- d. CPT is a systematic listing and coding of procedures performed by physicians. The owner of the CPT Codes is the American Medical Association. In 1966 HCFA implemented Medicare, which under Part B reimbursed physicians for services to Medicare enrollees over age 65. In order to identify physician services, HCFA implemented the three-level Health Care Common Procedural Coding Systems (HCPCS, pronounced Hick...Pick). Level 1 HCPCS are the CPT Codes which were first introduced in 1965. These codes answer the question of "what" services the practice provided to the patient. The AMA updates the CPT codes annually on 1 January.

e. Unlike the diagnosis codes, CPT codes are all five digits, with decimal digits sometimes added as modifiers of the basic five-digit code. The first two digits indicate the specific type of service, such as the 70000 series for radiology, 92000 for ophthalmology, and 99000 for Evaluation and Management (E/ M). This latter service reflects the diagnostic nature of the physicians' work and is among the most commonly used codes. Division of the 99000 series is into broad categories such as office visits, hospital visits, consultations, and preventive services. Codes 99201 through 99215 are the office or outpatient services codes. They are further divided into new patient codes, 99201 through 99205, and established patient codes, 99211 through 99215. By contrast, age of pa-

tient is the criterion for separating the preventive medicine codes, 99385 through 99397.

1-3. IMPLEMENTING THE ICD-9/CPT CODING SYSTEM.

- a. The HCFA serves as the checkbook for Americans receiving care under the Medicare program. Office practices have changed as HCFA altered the rules for obtaining reimbursement from the HCFA checkbook. Prior to the 1980's, medical office practices completed a preprinted superbill which permitted a written description of the diagnosis and accepted a checkmark to indicate the services or procedures performed during the visit. The office kept one part of the Superbill for its records. Medicare enrollees paid the physician and used the second part as a receipt. Enrollees submitted the third part to the medicare carrier for payment. Office practice revenue depended on the number of office visits, each of which were reimbursed on the basis of the provider's Uniform, Customary, or Regular fee.
- b. Superbills disappeared in 1988 when Congress passed the Medicare Catastrophic Coverage Act, which required the diagnosis, coded in ICD-9CM, to match the services provided, coded as CPT, or level 1 HCPCS. Practices entered the codes on the Universal Health Claims forms, identified as the HCFA-1500 form, on lines 21 and 24d, respectively. Coding was now a requirement for practices to receive reimbursement, but total reimbursement still depended on the count of visits.
- c. The second step in enforcing the use of ICD-9CM/CPT codes occurred in 1992, when HCFA began a 5-year phase in of the Medicare Fee Schedule (MFS) which associated Resource Based Relative Value Units (RBRVU) for each CPT code that HCFA reimbursed. Implementation of the MFS based reimbursements on the RBRVU of the services provided, not on the number of office visits. For example, a new-patient, problem-focused visit, E/M code 99201, represented 0.38 physician RBRVU, while an established patient detailed visit, E/M code 99213, represented 0.55 physician RBRVU. Added to these physician RBRVU are practice expense and malpractice RBRVU, to account for differences in practice expense and legal exposure. The total RBRVU for a procedure is the weighted average of 54% physician work, 41% practice expense and 5% malpractice cost. Multiplication of the total RBRVUs by an annually adjusted conversion factor yielded the total reimbursement to the practice. Table 1-1 shows how the MFS varies with location for two E/M codes. The important issue is that the MFS forced civilian practices to use CPT codes to record services rather than just count the number of visits.

ICD-9CM codes are the official code for diagnoses. V codes also serve to describe the reason for the visit such as Medical Surveillance Exam V70.5.

CPT is a systematic listing and coding for procedures performed.

TABLE 1-1. MFS, 1996, for two outpatient E/M codes for different locations. This table illustrates the effect of practice location. Two E/M codes, each with similar physician work RVU, have different MFS depending on the RVU assigned to practice expense and malpractice cost for a specific location.

E/M Code	Richmond, VA	Buffalo, NY
99203	\$58.97	\$50.86
99213	\$32.84	\$26.71
E/M Code	Rochester, NY	Manhattan, NY
99203	\$60.87	\$72.53
00313	\$33.46	\$41.26

d. The basic model for reimbursement is a patient visit to the provider with CPT describing "what" the provider did and ICD-9CM describing "why" the doctor provided the service or procedure. Emphasis is on services, while workload of the ancillary staff to support that visit is a secondary issue. Physicians receive reimbursement based on the complexity of the services provided to the patient as outlined in the MFS. Since the introduction of the medicare program, the number of CPT codes available for reimbursement has grown from 2,000 codes in 1965 to 7,000 codes in 1997. The expansion of the codes parallels the growth of medicare expenditures (see Table 1-2).

TABLE 1-2. Growth of health care from 1965 to 1996 expressed in terms of the number of CPT codes, Medicare expenditure, and total health care expenditure. (Medicare expenditures and Total Health Care expenditures from Ginzburg, E, "The changing US Health Care Agenda" JAMA 279,7, 501 - 504, Feb 18, 1998).

	1965	1996
Number of CPT Codes	2,000	7,000
Medicare Expenditure	\$10 billion	\$180 billion
Total Health Care Expenditure	\$41 billion	\$ 1 trillion

e. Because total reimbursement is tied to ICD-9CM/CPT code selection, medical practices and hospitals have a financial incentive to overcode, that is, to use CPT codes that represent more RBRVU than the services actually provided. An HCFA intra-agency audit of 1996 Medicare payments estimated \$23 billion in questionable reimbursement, 22% accounted for by physicians services. To put teeth into HCFA's medical record audits, the Federal False Claims Act of the Health Insurance Portability and Accountability Act of 1996 stated that submitting a claim for an item or service based on incorrect coding can result in a civil monetary penalty. This is no idle threat. Recently the group practice for the University of Virginia Medical School returned over \$8.6 million to HCFA because of an audit that revealed coding irregularities. Accuracy of coding and compliance with the HCFA coding rules are now a major issues for private practices.

1-4. THE HCFA – 1500 FORM AND THE BILLING CYCLE.

a. The universal medical insurance claims form is HCFA-1500 form (see following page). The HCFA developed this form as the method for submitting payment for Medicare claims. Because of its extensive use for Medicare and Medicaid programs, most other insurers also require physicians to submit this form to receive reimbursement. Military clinics will recognize this form as the OWCP-1500 used by civilian physicians when submitting claims for medical services provided to civilian workers compensated under the Federal Employees Compensation Act (FECA). Military providers will not use the HCFA-1500 form, but staff in the Third Party Collections office are familiar with its use.

b. Blocks 21 and 24 show the relation between the diagnosis and the services provided. Note that at block 24D the provider must correlate the service provided with the diagnosis. This is the match between the medical necessity for the services, the ICD-9 code, and the service provided, the CPT-4 code. The HCFA will deny a civilian physician's claim for services if the diagnosis and service do not match. An obvious mismatch is the diagnosis of prostate hypertrophy (ICD-9 code 600), with the service provided as normal vaginal delivery (CPT code 59400). Both Medicare and private insurance carriers run computerized screening checks of the codes entered into these two blocks. Only those claims that pass these screenings, called clean claims, receive immediate payment.

Form HCFA-1500

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Health Insurance
Claim Form

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c. Most medical office systems installed in a private physician's office use an encounter form to accumulate patient demographic data, diagnosis, and procedure information. Some civilian encounter forms are similar to the Ambulatory Data System (ADS) encounter forms (please do not use the term "bubble sheet"). Most private practices employ a coder who checks the accuracy of the ICD-9 and CPT codes selected by the provider on the encounter form. The coder then enters the corrected codes

into the office system. At the end of the day the billing clerk either prints the HCFA-1500 for mailing to the designated insurance company or electronically transmits the HCFA 1500 to the Medicare carrier for the local area. While private physician providers, like their military counterpart, never actually see the HCFA-1500, the billing cycle ends only upon the accurate completion and acceptance of this form by the insurance carrier.

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CHAPTER TWO: MEDICAL NECESSITY, ICD-9CM CODING FOR ACUTE CARE

2-1. INJURY AND ILLNESS CODING.

a. Workers may receive acute and chronic care for injuries and illnesses (I/I) at OEM practices. The rules for ICD-9 coding for OEM services are no different from those for the emergency room or primary care clinic. By following the HCFA guidelines (see Table 2-1), coders convert the worker's symptoms, signs, and complaints into an ICD-9 code, which establishes the medical necessity of the visit. The introductory section of all codes books presents these HCFA guidelines in more detail. A variety of educational seminars and reference texts are available to train clinic staff who may not be familiar with the use of the coding books and the selection of ICD codes. When coding for I/I at military OEM clinics, use the same codes and rules as those used by civilian coders. The only difference is that military clinics enter codes on the ADS encounter form, while civilian clinics will enter the same codes on the HCFA-1500 form.

TABLE 2-1: Procedures established by HCFA to determine the appropriate ICD-9 code for entry onto blocks 21 and 24D of the HCFA-1500 form. (These coding procedures are described in all ICD-9 manuals sold to private practices.)

- 1. Identify each service, procedure, or supply with an ICD-9 code.
- Identify services for other than disease with V codes
- 3. Code the primary diagnoses first, then the secondary, tertiary and so on.
- 4. Code to the highest degree of specificity, 4th or 5th digit when necessary.
- 5. Code a chronic disease as often as it is applicable to a patient's treatment.
- 6. When only ancillary services are provided, list the appropriate V code first.
- 7. For surgical services, code the diagnosis applicable to the procedure

b. Two coding considerations are important for the OEM practice, which may not be apparent when coding for family practice or emergency room visits. The first is that the OEM practice uses only the ICD-9 codes, which prompted the workers' visits regardless of other chronic conditions that may be present. This situation arises when an employee with chronic conditions presents for acute care. As an example, consider an employee under treatment for hypertension who sustains a laceration to the finger. The reason for the visit to the OEM clinic is due to a laceration (coded as 883.00 under category Open Wound), not the hypertension. The civilian coder will place 883.00 as the first code in item 21 of the HCFA-1500 (OWCP-1500). The military coder checks the preprinted box for 883.00 on the ADS encounter form, or if not preprinted enters 883.00 on the back of the encounter form as the primary diagnosis. Like the civilian provider, the military clinic should avoid coding for a nonessential diagnosis, such as the hypertension. The laceration, **not** the hypertension, is the reason for the care provided to this employee.

c. The tabular list of diseases, Volume 1 of the ICD-9CM book, ranges from 001 for cholera to 999.9 for unspecified complication of medical care. For the novice, finding the appropriate code for an I/I can be daunting. The first step is the follow the coding procedures outlined in Table 2-1. Always start with the alphabetic index, Volume 2, using the diagnostic term for the I/I. Associated with this term will be a three-digit number or number range. Enter Volume 2 using this number. Select the highest order number, up to five digits, that matches the employee's specific I/I. Do not select the code given from the alphabetic index since the tabular list, Volume 2, usually has more specific diagnoses, each numbered beyond the decimal place of the three-digit code.

d. Suppose the employee has no specific diagnosis, but merely signs and symptoms. In this case refer to Section 16 of the ICD-9CM book titled, "Signs, Symptoms, and Ill Defined Conditions." This section contains codes 780, General Symptoms, to 799, Ill Defined Symptoms. Use of these codes is as acceptable as are numeric codes for specific diagnosis. From the billing prospective the important issue is why the employee sought care in the OEM clinic, not the diagnostic acumen of the provider.

Coding for acute injuries and illness is the same for Occupational Health Clinics as it is for Primary Care Clinics.

- e. In the industrial environment some injuries occur more frequently than others. In 1996 Allen and Blumbing recorded the frequency of diagnosis seen at the staff sick call which serviced the Naval Hospital Portsmouth and Norfolk Naval Shipyard. Appendix A lists the common diagnoses seen during a 1-year period. While the mix of patients will certainly vary at other military OEM clinics, a coder may wish to use Appendix A as a quick reference for commonly seen diagnoses. The codes used in Appendix A are selected directly from the ICD-9CM list. Appendix A lists less than 200 codes, which should cover the needs of most OEM clinics.
- f. Other lists of common diagnoses coded in ICD-9CM are also available. For the Family Practice, Appendix B lists diagnoses taken from a popular medical practice text. Sentinel events represent failure in disease prevention. Diseases that represent sentinel events should be rare. Appendix C lists the ICD-9CM codes for sentinel events. The diseases appearing on Appendix C should not be frequent enough to place on the ADS encounter form. This appendix is for information only.

2-2. UNIQUE CODES, The E CODES.

a. In the industrial setting, I/I usually arise in the context of an industrial accident. The ICD-9 classification contains E codes which explain the cause of the injury. For the OEM practice the place of occurrence is usually at the industrial location, so E codes describe the specific nature of the industrial accident. E codes are NEVER the primary code; rather, they are an addition to a code from the main chapters of the ICD-9 book. Enter the E code on item 21 as a secondary diagnosis following the primary numeric code.

b. The ICD-9CM codes book contains a section on E codes usually at the end of the alphabetic list, Volume 2. Like the numeric codes, E codes have specific sections and a hierarchical organization. Table 2-2 outlines those E codes sections that are most applicable to the practice of OEM. E codes describe accidents that arise in the industrial environment as a cause of injury. For example, overexposure to industrial chemicals, pesticides, and motor vehicle exhaust gases are in sections E860 through E869. Motor vehicle accidents are in sections E810 to E819. Sections not listed in Table 2-2 are for situations generally not encountered in the typical OEM practice, such as an injury that arises from medicinal error, suicide, and acts of war.

Table 2-2. Selected E codes and their definition as applicable to the OEM practice.

Definition	E code
Definition	L code
Hypodermic needle as cause of accident	E920.5
Overexertion and strenuous movements	E027
from pulling, lifting, and pushing	E927
Exposure to noise, noise pollution,	
and sound waves	E928.1
and sound waves	2,2011
Motor vehicle accidents involving	
collision on the highway with injury to the:	
1. 64 1.1	E0140
driver of the vehicle	E814.0
passenger pedestrian	E814.1 E814.7
pedestran	L014./
Motor vehicle accident involving collision	
with other motor vehicle with injury to the:	
driver	E812.0
passenger	E812.1
Accidental poisoning by insecticides of the	
organophosphorus compounds	E863.1
Accidental poisoning caused by motor	F0.62.0
vehicle exhaust	E862.2
Accidental poisoning by unspecified	
solid and liquids	
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lead and its compounds and fumes	E866.0
mercury	E866.1
antimony	E866.2
arsenic	E866.3
other metals and their compounds	E866.4
Falls from ladders or scaffolding	E881.0

2-3. SCENARIOS FOR I/I CODING.

Listed below are four scenarios illustrating the use of ICD-9CM numeric codes to describe the I/I. Where appropriate, the scenario also presents the E code. Coders may improve their proficiency in coding entering E codes to support the primary diagrams. At this time ADS coding does not accommodate E codes even when these codes are entered on the encounter form.

A drill press operator lacerates two fingers while operating the press. The injury does not result in tendon damage.

Primary Dx: 883.0 Secondary Dx: E919.3

Discussion: Code 883.0 is for an open wound of the fingers without complications. E919.3 represents the power press as the cause of the injury.

An employee is being evaluated by his primary care provider for possible hypertension. He regularly stops by the clinic for blood pressure checks.

Primary Dx: 796.2 Secondary Dx: None

Discussion: At this time the need for the visit is to evaluate possible elevated blood pressure, code 796.2, rather than treat a patient with an established diagnosis of hypertension, code 401.9 For the later diagnosis, category 401 describes hypertension with addition codes, 402 - 405 for the complications of this disease.

A construction foreman working in an enclosed space next to an operating gasoline engine collapses. Upon his presentation to the OEM clinic, the foreman is alert, but his carboxyhemoglobin level is elevated.

Primary Dx: 780.2 Secondary Dx: E868.2

Discussion: The OEM practice used the symptomatic code for syncope, 780.2, and specified motor vehicle exhaust, E868.2, as the cause of injury. Subsequent testing and evaluation may convert the symptomatic diagnosis to specific diagnosis of 986, toxic effects of carbon monoxide. This scenario highlights the 780 series of codes used to describe symptoms. These codes are most appropriate for provisional diagnoses.

Scenario 2-1:

Scenario 2-2:

Scenario 2-3:

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CHAPTER THREE: MEDICAL NECESSITY, ICD-9 CODING FOR SURVEILLANCE EXAMS

3-1. UNIQUE VISITS TO THE OEM PRACTICE.

- a. The first step in obtaining reimbursement from a third party payer is to establish the reason for the medical service. For injury and illness, discussed in the previous chapter, the patient has symptoms or injury. The coder uses the numeric part of the ICD classification to describe these symptoms, illnesses or injuries. While primary and emergency care are well described by these numeric codes, OEM services frequently involve care to workers without specific symptoms or complaints. Consider a medical surveillance or job certification exam in which the employee seeks care as a preventive measure or as a requirement for continued employment. The numeric codes which describe illness and injury are not sufficient to describe the medical necessity for a visit by an apparently healthy worker.
- b. For the purposes of coding, six different visit types are unique to OEM practices. These are exams for Return to Work (RTW), Disability Evaluations (DE), occupational medicine consults, certifications, driver's license, and surveillance. While the Fitness For Duty (FFD) exam is another type of visit, from a coding perspective this exam is similar to the DE. Table 3-1 describes each of these types of visits and provides examples from an OEM practice. Grouping visits to the OEM practice into these six categories permits easier selection of the appropriate ICD code. The central theme in all these visits is that the worker seeks OEM service for a purpose other than to relieve symptoms or acute illness. For visit types not associated with a specific medical complaint, the ICD classification provides the V codes to describe medical necessity.

3-2. V CODE CLASSIFICATION

a. V codes are a separate section of Volume 1, tabular list in the ICD-9 Manual. Their purpose is to provide a classification for those situations when a persons seeks medical care for reasons other than injury or illness. V codes always begin with a "V" followed by a number. Like the numeric codes, specific coding may require a third and even a fourth digit. Some V codes, such as those for the V15 services, may not serve as primary diagnoses. All V codes may be used as secondary diagnoses. This coding situation arises when an employee presents with a stable medical condition but requests services described by V codes. Sections within the V code classification describe heath care services for com-

TABLE 3-1. Specific visit types that are unique to occupational health (OH). Listed below are six unique OH visit types, each with a definition and example.

Visit type	Definition	Example
Return To Work	Considerations are the current health status of the work and the safety sensitivity of the worker's job. Other concerns involve the previous health care of the worker and extent of recovery gained by this care	1.Competency following rehabilitation for substance and alcohol abuse 2. Return to work evaluation following an injury or illness
Disability Evaluation or Fitness For Duty	An examination oriented towards defining the extent of the examinee's disability. Outcome of this exam is a rating or opinion which is the extent of the disability compared to a whole or fully functional person	Disability evaluation for purposes of insurance coverage or for continuation of employment
Certification	As a result of this visit the employees has a doctor's certificate to continue a specific job or wear specific personal protective equipment. To obtain this certificate the employee must not have any disqualifying medical conditions. In some circumstances the FFD is a type of certification exam	Respirator certification Federal Aviation Administra- tion physical Food service worker exam
Driver's License Exam	A specific type of certification based on Department of Transportation requirements for motor vehicle operators or operators of heavy equipment	Motor vehicle operator, all classes Crane operator
Surveillance Exam	Identifies the earliest reversible biologic effects so that the exposure can be reduced or eliminated before the employee sustains irreversible damage	 Noise Asbestos Lead Hazardous drug
Consult to OEM Practice	The OEM practice receives consults to address concerns of otherwise healthy workers or non-employees. A primary reason for consults is to address concerns about possible overexposure	Evaluate the possibility of an adverse reproductive outcome. Group or individual counseling

municable disease, health hazards, reproductive and developmental circumstances, aftercare, and liveborn infants.

b. The three V codes used as the primary diagnoses for three of the unique visit types are V70.5, V70.3, and V68.0. For surveillance exams use code V70.5. This V code reflects health exams for defined populations. Examples of these populations are employees selected for pre-placement examination, firefighters, police, and workers in surveillance programs for specific hazards. For driver's license exams use V70.3, defined as exams for administrative purposes. When the physician issues a specific medical certification, such as a respiratory certification or certification as a food worker, use V68.0. Although V68.0 and V70.3 are V codes used as primary diagnosis, in the RTW and DE, the code serves as a secondary diagnosis.

- c. For the OEM practice, three V codes describe the reason for the unique occupational health visits described in Table 3-1. Table 3-2 outlines the use of these three codes for each visit type.
- (1) **V68.0** are encounters for administrative purposes such as the issuance of a medical certification, rating, or statement. Use this code as the primary diagnosis for an Occupational Safety and Health Administration (OSHA) mandated certification program, such as the Respiratory Protection Program, and as the secondary diagnosis for the RTW, which results in the issuance of a fitness for duty statement.
- (2) **V70.3** is applicable for an examination required for issuance of a driver's license under Department of Transportation guidelines. Also use this code for issuance of military-specific motor vehicle operating permits, including crane operator exams. Use this code as the secondary diagnosis for a disability evaluation when the physician completes an impairment rating or other insurance certificate. For the DE, the primary diagnosis is the numeric code for the injury.
- (3) **V70.5** is the code used for health exams of a defined population such as groups of workers in

- surveillance programs. These are workers without specific disease who require periodic screening based on OSHA-mandated exposure levels for hazardous chemicals, vision standards, or noise level. To obtain detail on the nature of the surveillance exam, the coder may use specific V codes as secondary diagnoses, see Table 3-3. The V codes in this table are for secondary diagnosis only and MAY NOT SERVE as primary diagnoses. Four of the secondary diagnoses are the V15 category, which the ICD-9CM code book titles as "Other Personal History Presenting Hazards to Health." Only radiation, (V15.3), asbestos (V15.84), hazardous body fluids (V15.85) and lead (V15.86) reflect specific hazards. For a surveillance exam, codes V72.0 and 72.1, along with the V15 codes, must be the secondary diagnoses with V70.5 as the primary code.
- d. Occupational audiologists should be aware of code V80.3, which is part of the V80 category for Specialty Screening for neurological, eye, and ear diseases. The code V80.3 reflects a health status exam for ear disease. General hearing exams remain as V72.1 so routine surveillance for employees in the Hearing Conservation Program should use this code. Occupational Audiologists will use V80.3 to reflect a visit for any special study.

Table 3-2. Recommended V codes for visits types unique to OH. This table illustrates the suggested primary and secondary V Codes for each visit type.

Visit Type	Primary Code(s)	Secondary Code(s)	Comments or Services Provided
Return To Work	Provisional symptoms or specific diagnosis	V68.0	OEM staff may provide a wide range of services as needed to make a decision for RTW. Use the Evaluation and Management codes, see Chapter 4
Disability Evaluation	Specific diagnosis or FFD	V70.3	Two primary services are provided, see Table 3-1.
Certification	V68.0	None	Healthy worker
Driver's License Exam	V70.3	None	Healthy worker
Surveillance	V70.5	Table 3-3	Specific surveillance programs
Consult	Specific diagnosis	V70.5	Use V70.5 if no numeric code is appropriate for specific diagnosis.

- e. Two other V codes are sometimes applicable for RTW or consultation exams. Code V62.2 is available as a secondary code when dissatisfaction with employment is the reason for the visit. Workers and non-employees may visit the OEM practice because of their concerns about the reproductive consequences of a potential exposure. Use V26.4 to describe this visit.
- f. The V code classification has codes describing exams for specific purposes. Use these codes as secondary diagnoses in order to describe the purpose of the surveillance exam. Table 3-3 lists secondary codes that may describe types of surveillance exams. For example, an exam for the Hearing Conservation Program would receive codes V70.5 to reflect the primary diagnosis as a surveillance exam, with code V72.1 to indicate the emphasis on hearing conservation. Use as many secondary codes as applicable.

Table 3-4. Examples of provisional symptoms which may prompt a fitness for duty evaluation.

Provisional symptoms as:	
Drunkenness	303.02
214111111111111111111111111111111111111	305.02
Hangover	780.54
Sleeping	
Chest pain	786.51
Malaise, tired	780.7
Specific diagnosis as:	
Cocaine abuse	304.23
Ankle sprain	845.01
Herniated nucleus pulposus	
with myelopathy	722.73

Table 3-3. V codes used as secondary diagnoses to the primary code of V70.5 for medical surveillance. The table shows the V codes, title and examples of worker populations likely to be in the surveillance program.

V Code	Title of Examination	Worker Population (examples)
V72.0 V72.1 V15.3 V15.84 V15.85 V15.86 V15.89	Eye and vision Ears, hearing Irradiation Asbestos Hazardous body fluids Lead Other stressors	Sight conservation Hearing conservation Radiation workers Abatement workers Health care workers Abatement workers Other programs for stressors

The V codes in Table 3-3 are for secondary diagnosis only and MAY NOT SERVE as primary diagnoses.

- g. Both the RTW and DE require a numeric ICD code as the primary diagnosis. For the RTW exam the employee may present with symptoms or a provisional diagnosis. Table 3-4 lists examples of both common or provisional diagnoses and specific diagnoses that may serve as the primary code. The OEM physician determines this employee's fitness to return to work. Use as the secondary code V68.0. For the DE, the employee presents with a specific diagnosis for which an insurance company or the Federal Employee Compensation Act (FECA) administrator has a specific insurance certification or rating percentage. For this visit type use as the secondary code V70.3.
- h. Many visits to the OEM clinic are for both certification and surveillance exams. For these combined exams use V68.0 as the primary exam to reflect the issuance of a medical certificate and code V70.5 as the secondary code to reflect the population-based exam. The coder may then use additional secondary codes, as listed in Table 3-3, to specify the exact nature of the surveillance exam. Employees whose examination includes the issuance of a medical certificate for a motor vehicle license should receive the code V70.3 as the primary diagnosis.

3-3. SCENARIOS USING ICD-9 CODES.

Scenario 3-1

The middle-aged assembly line worker is returning to the job after a 4-week recuperation following an anterior myocardial infarction. Although the recovery was uneventful, the company policy requires a medical evaluation prior to returning the employee to work on the assembly line.

Primary Dx:

410.01, Acute anterolateral myocardial infarction

Secondary Dx:

V68.0 Return To Work exam

Scenario 3-2

When reporting for his shift this intercity bus driver has a brief conversation with his supervisor. The smell of alcohol prompts the supervisor to request a fitness for duty evaluation. The physician finds the driver unfit for duty because of acute intoxication.

Primary Dx:

303.02 Drunkenness, acute

Secondary Dx:

V68.0 DE/FFD exam

Scenario 3-3

The OEM physicians has performed a DE on a material-handling worker who suffered herniation of the L4 - L5 intervertebral disk several years ago. Laminectomy failed to relieve sciatic pain and the patient now has the diagnosis of post laminectomy syndrome. The physician's medical evaluation finds disability from the post laminectomy syndrome which the employee's provider codes as 722.83.

Primary Dx:

722.83 Post laminectomy syndrome, lumbar region

Secondary Dx:

V70.3 Disability evaluation rating

Scenario 3-4

A health care worker requests medical clearance for use of a respirator as part of the hospital's respiratory protection program

Primary Dx:

V68.0

Medical certification

Secondary Dx:

None

Scenario 3-5

A truck driver received a medical exam, based on the Department of Transportation standards, that qualifies him for his class 2 operator's permit. During the exam the physician noted several minor findings that were not disqualifying

> Primary Dx: Secondary Dx:

V70.3 Drivers's License exam Code for findings if desired

Scenario 3-6

A retired asbestos worker who reports no symptoms receives an asbestos medical surveillance exam as required by his company

Primary Dx:

Surveillance Exam V70.5

Secondary Dx:

V15.84 Asbestos type exam

Scenario 3-7

A worker enters the clinic visibly upset after a dispute with his co-workers. Blood pressure is initially elevated but returns to normal as the patient "cools down." He is referred to the Human Relations Department and released.

> Primary Dx: V62.2 Psychosocial maladjustment Secondary Dx: 796.2 Elevated blood pressure

The code V62.2 is for psychosocial circumstances of maladjustment. Another possible code is V62..81 to reflect interpersonal problems, not elsewhere classified. Note that the elevated blood pressure, code 796.2, is the secondary diagnosis

CHAPTER FOUR: SERVICE CODES, EVALUATION AND MANAGEMENT CPT CODES

4-1. APPROACH TO CPT CODING.

- a. This chapter defines specific OEM services and matches these definitions with the most appropriate CPT. After establishing the necessity for the physician visit using ICD-9 codes, the insurer pays for physician services based on CPT codes. Remuneration depends on the CPT codes listed as item 24D on the HCFA-1500 form. Uniform reimbursement requires that OEM practices use standard definitions of the services that their physicians provide to employees. Consistency of payment also requires uniformity of coding.
- b. The approach to CPT coding for OEM services starts with the reason for the visit. The two primary reasons for a visit are for injury and illness care and for occupational-unique visit types such as those listed in Chapter 3, Table 3-1. Chapter 4 examines the CPT codes that the OEM practice is most likely to use for these two categories of visits. Important to note is that the ICD-9 codes determine the exact medical necessity for an employee's visit. Emphasis in this chapter is on the common services that the OEM practice will provide rather than an exhaustive listing of all possible services with their separate CPT codes. Another important concept is that the existence of a CPT code for a specific service is no guarantee of reimbursement for that service.

4-2. SERVICES FOR I/I CARE.

a. Practices that provide I/I care use the same evaluation and management (E/M) codes as other primary care clinics. CPT coding permits five different levels of E/M codes, each representing a different intensity of care. The provider selects the appropriate level of the E/M code based on the complexity of the history, examination, and medical decision making. These three components are the key factors in determining the level of complexity of the office visit. Table 4-1 lists the key factors in order of increasing complexity. Visits associated with complex factors are of higher level for E/M coding than simple visits. Time spent with the patient is a contributing factor that IS NOT used as a primary determinator for the level of service.

b. The second division of the E/M codes is between a new and an established patient. By definition from the American Medical Association (AMA), a new patient is one who has not received any professional services from the physician or another physician in the same group within the past 3 years (Current Procedural Terminology, fourth edition, AMA 1997). The Health Care Financing Administration adheres to this definition in reimbursement for Medicare patients. In clinical medicine, this definition emphasizes recognition of a new patient visit only when the practice has not had contact with that patient for at least 3 years. A new patient means a new medical record.

Table 4-1. Key factors, listed in order of increasing complexity, that determine the level of the E/M Service.

History and Examination Problem focused	Level of Complexity Low
Extended problem focused	Low/intermediate
Detailed	Intermediate
Comprehensive	High
Medical Decision Making	
Limited number of management options	Low
Complex medical record, tests,	
or other information to be analyzed	Intermediate
Specific risk of complications.	High

c. The five levels of E/M codes for OEM practices providing I/I care are 99201 to 99205 for new patients and 99211 to 99215 for established patients. Table 4-2 outlines those key factors identified in Table 4-1 that must be met for assignment to each of the five levels of care. For primary care clinics, experienced coders have noted that 50% of the E/M codes should be level 3, with the rest divided between levels 2 and level 4 (Medical Economics, "The 80/20 Rule of CPT Coding," November 25, 1996, 163 - 164). Practical experience in a military OEM practice shows that very few times do providers use codes beyond level 3.

4-3. CODING AVAILABLE FOR USE BY TECHNICIANS.

a. The E/M codes are for use by credentialed providers only. Only recently has HCFA redefined code 99211 for use by technicians. The HCFA strictly enforces the use of this code when auditing the HCFA-1500 forms for medical reimbursement submitted by private medical offices. The Medicare programs pays only for the services provided by physicians.

b. In the military a credentialed provider includes not only physicians, but anyone else who can order services through the Composite Health Care System (CHCS). Thus audiologists, physician assistants, nurse practitioners, and social workers can use the full scope of the E/M codes. Other providers can also use all the codes as long as a supervising physician completes the back of the encounter form. Unsupervised occupational health technicians working in their assigned duties may use only code 99211 for the services they provide to patients.

TABLE 4-2. Key factors that must be met for assignment to each of the five levels of code.

Level of Complexity		1	2	3	4	5
	Minimal	Problem Focused	Expanded	Detailed	Comprehensive	Com High
New Patient		99201	99202	99203	99204	99205
Established Patient	99211	99212	99213	99214	99215	99215
Consultation		99241	99242	99243	99244	99245
History	Nurse's assessment	Chief complaint; brief history of present illness history	Chief complaint; brief history of present illness past/family and social history	Extended history of present illness; pertinent past past/family and social history	Extended history of present illness; complete	Extended history of present illness; complete
Examinations	Does not require presence of physician	One area of the body	Problem pertinent area and system review	More extrinsic examination	Complete single system or multi- system review	Major system review or multi- system review
Severity of problem	Minimal	Self-limited	Low to moderate	Moderate	Moderate to high	Moderate to high
Diagnosis	Supervised	Minimal (one)	Limited	Multiple	Multiple	Extensive
Complexity of data to review		Minimal or none	Limited	Moderate	Extensive	Extensive
Time with patient and/or family	5 minutes	10 min (new) 10 min (est) 15 min (consult)	20 min (new) 15 min (est) 30 min (consult)	30 min (new) 25 min (est) 40 min (con)	45 min (new) 25 Min (est) 60 min (con)	60 min (new) 40 min (est) 80 min (consult)

4-4. CPT CODES AND RBRVS.

a. In 1992 the HCFA, which administers Medicare, transitioned physician payments from a uniform, customary, and reasonable payment method to a Resource Based Relative Value Scale (RBRVS). Each CPT code has a RBRVS, which is an assigned value composed of the physician's work (54%), practice cost (41%), and malpractice expense (5%). The RBRVS for the physician work component varies with each CPT code, while the other components are uniform within a specified HCFA region. Table 4-3 shows the physician work component for the Outpatient Evaluation and Management Codes. Under Medicare, HCFA does not pay for preventive medicine service, so the RBRVS does not apply.

b. Every year the U.S. Congress establishes the conversion rate, which converts the RBRVS work units into monetary reimbursement for the provider. In 1997 the conversion factor for a primary care practice was \$35.76 per work unit. Separate conversion factors are set for surgical services (\$40.96) and nonsurgical services (\$33.84). In 1994 the primary care and surgical services conversion factors were \$33.72 and \$35.16, respectively. The CPT codes that the practice places on the HCFA-1500, or OWCP-1500, translate directly into the reimbursement received from HCFA. Most private insurers also use the HCFA-1500 and a similar RBRVS for provider reimbursement.

TABLE 4-3. RBRVS for the physician work component of outpatient evaluation and management codes.

<u>Description</u>	<u>Code</u>	RBRVS
New patient, problem focused	99201	0.38
New patient, expanded	99202	0.75
New patient detail	99203	1.14
New patient, comprehensive	99204	1.17
New patient, comprehensive, high	99205	2.28
Examination by technician	99211	0.17
Established patient, expanded	99212	0.38
Established patient, detailed	99213	0.55
Established patient, comprehensive	99214	0.94
Established patient, comprehensive, high	99215	1.51

4-5. SCENARIOS USING E/M CODES. Providers and coders may review the scenarios listed below to better appreciate the applicability of the office based codes. Use these scenarios to guide selection of CPT codes

<u>Scenario</u>	Recommended Code	
Initial office visit for a contusion of a finger.	99201	Scenario 4-1
Employee needs a medication refill because her physician is out of town.	99201	Scenario 4-2
Housekeeper presents with a rash after doing extensive wet work.	99201	• Scenario 4-3
Initial evaluation of an older employee with a significant threshold shift where both noise-induced hearing loss and presbycusis are diagnoses.	99202	Scenario 4-4
Initial office visit for an employee with a likely allergic skin reaction to a known allergen at work.	99202	• <u>Scenario 4-5</u>
Initial evaluation of a 48-year-old worker with low back pain radiating to the leg.	99203	Scenario 4-6
Initial evaluation of a long-time worker exposed to chromium, who now presents with nasal discharge, blood, and sometimes obstruction . Detailed exam includes use of topical anesthesia.	99203	Scenario 4-7
Initial evaluation of a worker who noted painless blood per rectum associated with bowel movement. Worker has had multiple positions at the industrial facility.	99203	Scenario 4-8

	<u>Scenario</u>	Recommended Code
Scenario 4-9	Return-to-work evaluation of an employee who received care from a private provider and has completed treatment. Employee saw the Navy's provider before seeking care with a nongovernment physician.	99212
Scenario 4-10	Physician involved in a supervised drug screen or a worker previously counseled on risks of drug use.	99212
Scenario 4-11	Office visit of a female worker for a blood pressure check reviewed by the physician.	99212
Scenario 4-12	Office visit for a worker previously treated by a local physician for a cold who has symptoms of sore throat and fever during work shift.	99212
Scenario 4-13	Pesticide application seen yesterday for skin itching, who now returns with eruptions on both arms from poison ivy.	99213
Scenario 4-14	Office visit for a 60-year-old female treated earlier for ankle sprain at a Government orthopedic surgery department who returns to the occupational physician for followup care.	99213
Scenario 4-15	Office visit for a patient previously seen for INH (isoniazid) induced hepatitis, but is currently stable.	99213
Scenario 4-16	Agitated employee seen frequently in occupational health clinic with hypertension after argument with his supervisor.	99213
Scenario 4-17	A patient fails to show for a scheduled office visit.	no CPT code (non-billable)
Scenario 4-18	The Occupational Health technician completes a spirometry test on an employee as part of a medical surveillance exam.	99211 (Technician) 94010 (Spirometry)

CHAPTER FIVE: SERVICE CODES, SPECIAL USE CPT CODES

5-1. E/M CODES FOR THE OCCUPATIONAL AUDIOLOGIST.

a. Non-physician providers, such as the credentialed audiologist, also use the E/M codes as outlined in Table 4-2. Selecting the appropriate level of services requires knowledge about the complexity of the history, physical exam and medical decision making as show in Table 4-1. Because the audiologist's exams are very specific, the services they provide can be associated with specific levels of E/M codes. Listed below in Table 5-1 are the recommended E/M code for the audiologist's services.

TABLE 5-1. Recommended Evaluation and Management Codes for Use by the Occupational Audiologist.

99211 -Examination by the Technician

- 1) Annual or follow-up audiogram
- 2) Baseline audiogram
- 3) Hearing protection evaluation and/or fitting
- 4) Hearing conservation counseling/ training

99201 - New Patient or 99212 Established Patient

- 1) Masked audiogram
- 2) Ear mold impression
- 3) Cerumen removal

99202 - New Patient or 99213 for Second Opinion

- 1) Initial evaluation of employee with a confirmed Significant Threshold Shift (STS) due to a cochlear hearing loss, conductive loss, or a mixed sensory and conductive type loss. The differential diagnosis includes noise induced hearing loss, presbycusis, pathology or disease, trauma, hereditary conditions, or a combination of these diagnoses
 - 2) Fitness For Duty or Certification for a Particular Job Service. The examination may include audiometric testing with and/ or without hearing aids
- 99203 New Patient or 99214 for Second Opinion.

 Initial evaluation of the employee with a positive STS, including examination for retrocochelar pathology, central hearing loss, or non-organic hearing loss. The complexity of both the examination and management options require a high level E/M code.

b. The difference between the 99202/99213 level and the 99203/99214 level of service is not just the location of the pathology. Services required for diagnosis and treatment of centrally located lesions are more complex than for simple conductive hearing loss. The lower level service codes, 99202/99213, involve pathology related to sensory or conductive loss which requires less complex decision making than a hearing loss due to pathology from central or neural diseases. Higher level codes, 99203/99214, reflect this increased complexity of decision making.

5-2. UNIQUE SERVICES FOR THE OEM PRACTICE.

- a. In addition to I/I care the OEM practice provides unique services that fall into three separate CPT coding categories. The coding categories and their application are as follows:
- (1) Preventive Medicine Services (99381-99397). Like the outpatient service codes these services differ for new and established patients.
- (2) Preventive Medicine Counseling for Individuals (99401-99404) and for groups (99411-99412). Time is a major differentiator for these groups.
- (3) Special Evaluations and Conferences such as a disability exam (994455/6), walk through (99362) and record review (99358/9).
- b. Tables 5-2 through 5-5 describe these codes as applicable to the services provided by the OEM practice. The E/M codes for Preventive Medicine represent routine examination performed in **the absence of** patient complaints or symptoms. Preventive Medicine codes for new (99381 99387) and established (99391 99395) patients vary by age. In OEM practices, a new patient is one who presents for their first surveillance or certification exam. Like the new patient rule for outpatient services, an established patient is one who returns for a repeat surveillance or certification exam within 3 years. For example, recording the first exam for a 35-year-old employee's driver's license uses code 99385. Medical clearance for reissuance of the license in 2 years

Medical Surveillance Examinations (V70.5) are considered preventive in nature (i.e., absence of patient complaints) and are coded as Preventive Medicine Services and are not differentiated by the length of the visit. uses code 99396. Table 5-2 presents the CPT codes for Preventive Medicine Services. Note that if the employee presents with a specific complaint during the medical surveillance exam, then the coder must **add** the appropriate E/M code for outpatient services.

TABLE 5-2. Preventive Medicine Services. Listed below are the CPT codes for surveillance and certification exams. Note that each code identifies a specific age group.

Initial or Repeat Exam	СРТ	Age
New Exam	99385	18-39
New Exam	99386	40 - 64
New Exam	99387	64 -
Repeat Exam	99395	18-39
Repeat Exam	99396	40 - 64
Repeat Exam	99397	64 -

c. A frequent service of OEM clinics is counseling individuals and groups of patients. As an example of this service, consider an industrial operation that inadvertently exposes an individual employee or group of employees or non-employees to overexposure of toxins, fumes, or physical hazards. The OEM staff must counsel these individuals or groups on the health effects of these overexposures. For these services, use the codes of Preventive Medicine Individual Counseling (99401 - 99404) and Preventive Medicine Group Counseling (99411 and 99412). These codes differ by the amount of time that the provider spends with the individual or group. Table 5.3 outlines the counseling services as applicable to OEM practice. Providers should use these codes for counseling patient rather than the Preventive Medicine Administrative and Interpretation code, 99420.

TABLE 5-3. Counseling Services. Listed below are the CPT codes appropriate for OEM services related to counseling.

Counseling Type	CPT Code	Time Spent
Individual	99401	15 minutes
Individual	99402	30 minutes
Individual	99403	45 minutes
Group	99411	30 minutes
Group	99412	60 minutes

- d. A final group of CPT codes applicable to specific services that the OEM practice may provide are those related to disability exams, walk-through evaluations, and record review. Table 5-4 summaries the CPT codes to use for these sets of services. Clinics may use code 99455 for a basic disability evaluation of one of their patients. Disability examinations by OEM practices OTHER THAN the treating physician use CPT code 99456. Worksite familiarization and evaluation, the "Walk Through," are common services that OEM professionals use to evaluate patient interactions with tools and industrial processes. The Walk Through evaluation is a team conference so codes 99361/2 are applicable. See paragraph 5-3, Case Management Services, for a description of team conferences.
- e. Provision of OEM services frequently requires records review of documents such as job descriptions, medical records, and disability claims. This records review may not involve direct, face-to-face contact with the patient. In these circumstances code 99358 is used to report the first hour of prolonged records review which may occur before or after a direct patient encounter. Coders may use 99358 in addition to any outpatient service code or disability evaluation which involves direct patient contact. For a prolonged records review the recommended code is 99358, with code 99359 for each additional half hour.

TABLE 5-4. Evaluation and management codes for assorted OEM services

Service	Code	Description
Walk through	99362	Medical conference of 1 hour
Disability Exam	99455	Basic disability exam by treating physician
Disability Exam	99456	Disability exam by other than treating physician
Record Review, no patient contact	99358	Prolonged evaluation and management service, first hour
Record Reviews	99359	For each additional half hour of review

5-3. CASE MANAGEMENT SER-VICES.

a. A major impact of the managed care initiatives on OEM practices is the importance of case management of the disabled worker. For this service the OEM practices provide direct care of a patient as well as the coordination and access to other health care services that the injured or ill employee may need. For case management two sets of CPT codes are applicable. One is the code for team conferences and the other is for telephone calls. Two codes for team conferences are 99361 and 99362, reflecting different lengths of time for a conference with an interdisciplinary team of health professionals. Note that the medical conference codes are also applicable to the walk through evaluation that OEM professional performs in the work site.

b. OEM providers typically use the telephone to deliver consultation services to other providers, patients, and administrators. In 1995, Medicare started reimbursing doctors for telephone care under a new CPT code for case management of hospice and home health care (MEDICAL ECONOMICS, "Should You Charge for Telephone Medicine?", 28 May 1996, 149). Codes 99371, 99372, and 99373 classify a call as simple, intermediate or complex. The terms refer to the complexity of the call and not its duration. Physicians must make these calls to the patient for a simple call or to nurses, therapists, or other health professionals for the more complex calls. Table 5-5 outlines the codes used for telephone consultation and team conferences, both applicable in case management. Along with these codes the OEM practice may use the CPT code for records review for complex case management.

Table 5-5. CPT codes for case management. Both telephone consultation and team conferences are applicable to case management.

Code	Description
99361	Medical conference less than 30 minutes
99362	Medical conference of about 60 minutes
99371	Intermediate complexity such as initiating therapy, discussing results, or coordinating medical management for a new problem with an established patient
99373	Complex/lengthy, such as a lengthy counseling session, prolonged discussion with family members, lengthy communication necessary to coordinate complex services.
	99361 99362 99371

c. Another set of CPT codes reflects Care Plan Services in which the OEM staff provides supervisor roles only. These codes are 99375 and 99376. OEM practices may review these codes if they provide oversight services.

5-4. CODING FOR VACCINATION

SERVICES. Vaccinations are becoming an increasingly important aspect of care in the Occupational Health Clinic. Specific occupations such as health care workers, police, firefighters, and public works employees have specific vaccination requirements. Advances in immunology are resulting in new vaccines, different combinations of existing vaccine, and changes in vaccination schedules. Both ICD-9 and CPT Codes are available to recognize these vaccinations. Table 5-6 indicates the appropriate codes, as of 1999, for vaccination commonly used in the Occupational Health Clinic.

TABLE 5-6. Vaccination Services – ICD-9, CPT Codes.

<u>CPT</u>	<u>IMMUNIZATION</u>	ICD-9
90581	Anthrax	V03.89
90725	Cholera	V03.0
90700	DtaP	V06.8
90701	DTP	V06.1
90632	Hepatitis A, adult	V05.3
90745	Hepatitis B adolescent/high-risk	V05.3
90746	Hepatitis B adult	V05.3
90371	Hepatitis B Immune Globulin	V03.3 V07.2
90748	Hepatitis B/Hb	V07.2 V06.8
	•	
90645	Hib (HBOC)	V03.81
90646 90647	Hib (PRP-D, for booster use only) Hib (PRP-OMP)	V03.81 V03.81
90648	Hib (PRP-T)	V03.81 V03.81
90281	IG	V03.81 V07.2
90657	Influenza (split-virus, 6-35 months)	V07.2 V04.8
90658	Influenza (split-virus, ≥ 3 years)	V04.8
90659	Influenza (whole –virus)	V04.8
90660	Influenza (nasal formulation)	V04.8
90735	Japanese encephalitis	V05.0
90665	Lyme disease	V03.9
90705	Measles, monovalent	V04.2
90707	MMR	V06.4
90710	MMR/Varicella	V06.8
90733	Meningococcal	V03.9
90727	Plague	V03.3
90732	Pneumococcal	V03.82
90713	Polio, injectable	V04.0
90712	Polio, oral	V04.0
86580	PPD	V74.1
90676 90675	Rabies, ID Rabies, IM	V04.5 V04.5
90375	Rabies Immune Globulin	V04.3 V07.2
90706	Rubella	V07.2 V04.3
90718	Tetanus-diphtheria	V04.5
90703	Tetanus toxoid	V03.7
90389	Tetanus Immune Globulin	V07.2
90692	Typhoid, injectable	V03.1
90690	Typhoid, oral	V03.1
90716	Varicella	V05.4
90396	Varicella Zoster Immune Globulin	V07.2
90717	Yellow fever	V04.4

CHAPTER SIX: MEDICAL TEMPLATES FOR THE OCCUPATIONAL HEALTH CLINIC

6-1. STANDARD ENCOUNTER FORMS FOR ADS.

- a. Occupational Health Clinics use the Encounter Form generated from ADS to record the ICD-9 and CPT codes for each visit (see Ambulatory Encounter Summary, next page). Military hospitals have conducted seminars to instruct their clinics on the construction of these forms. The emphasis of these training sessions has been on the construction of an Encounter Form unique to the needs of the clinic. Each Occupational Health Clinic has interpreted the ICD-9 and CPT codes based on its hospital's training. Since Medicare does not reimburse civilian providers for care provided in an industrial setting, HCFA has no guidance on coding for occupational illness and disease. The result is vastly different Encounter Forms constructed by each clinic that provides occupational health services.
- b. The purpose of this chapter is to provide standard Encounter Forms that any Occupational Health Clinic can implement with few changes. While clinics often incorrectly refer to the ADS Encounter Forms as "Bubble Sheets," the correct term used by private practices and practice management firms is Encounter Forms. In ADS the Encounter Forms originate from a template which each hospital constructs for their clinics. This chapter classified clinics in terms of their predominate services. Some clinics provide primarily surveillance exams while other deliver primarily preventive services. Large clinics at industrial facilities provide acute care to the military and worker populations. For each of these clinics, this chapter presents a standardized template. The expectation is that clinic managers will change their existing ADS templates to match the standards presented in this chapter. The benefit to the military is uniformity in reporting codes between clinics and different services.

6-2. CLINICS PROVIDING SURVEIL-LANCES EXAMS.

a. Clinics that provide surveillance exams emphasize compliance with OSHA statues, medical surveillance for specific hazards, and return to work evaluations. Exams of this type use the V codes. Primary V codes to describe diagnoses are V68.0, and V70.3, and V70.5. In addition to these V codes, six V codes identify specific hazards. These six codes are secondary diagnoses to V70.5. Refer to Chapter 3, especially Tables 3-2 and 3-3. The diagnosis section of the ADS must use these codes.

- b. For the EM code clinics that provide this service, use the Preventive Medicine Service codes 99385 to 99397; note that these codes depend ONLY on age of the patient and status as a new or established patient. Also available are E/M codes for counseling services. Chapter 5 explains these service codes and Tables 5-2 through 5-4 summarize their use.
- c. The encounter form, displayed in Table 6.1 below, represents the mandatory EM codes and ICD-9CM codes. Note that the text describing the mandatory diagnosis (ICD-9) codes start with an X for the primary diagnosis and Y for secondary diagnosis. ADS sort the text field alphabetically. Using the X and Y prefixes assures that these diagnosis codes appear as a group at the bottom of the Encounter Form labeled diagnosis. A physician can easily locate this group of codes. Clinics may use unused space in the diagnosis column for numeric ICD codes of their selection.
- d. The mandatory E/M Codes for use by clinics providing surveillance exams are those from Tables 5-2 through 5-4.

TABLE 6-1. Mandatory Portion of ICD-9 and E/M Codes for Use by Clinics Providing Surveillance Exams.

ICD-9 Di	agnoses <u>Ev</u>	aluation and Management
V68.0	X: Certification 9	9385 Worker New 18-39 yrs
V70.3	X: Motor Vehicle 9	9386 Worker Exam New 40-60 yrs
V70.5	X: Surveillance 9	9395 Worker Exam Est. 18-39 yrs
V62.2	X: Worker	
1106.4		9396 Worker Exam Est. 40-60 yrs
V26.4	X: Reproductive	
	Concerns 9	9403 Preventive Counsel, Indiv.
	9	9412 Preventive Counsel Group
V15.3	Y: Radiation Exam 9	9362 Walk Through
V15.84	Y: Asbestos Exam 9 Nontreating	9456 Disability Exam,
V15.85	Y: Hazardous Body Fluid	
V15.86	Y: Lead Exam	
V72.0	Y: Vision/Laser	
V72.1	Y: Hearing Conservati	on

"X" and "Y" should be used to assist in sorting Occupational Health Clinic Visits alphabetically.

6-3. TREATING CLINICS PROVID-ING ACUTE CARE, RETURN TO DUTY AND SURVEILLANCE EXAMS.

- a. Clinics that provide acute care as well as surveillance exams offer a full range of occupational and environmental services. For surveillance exams these clinics should use the same codes as shown in Table 6-1. For acute care these full service clinics will use codes very similar to those used in the Emergency Department and Family Practice Clinic. To help with selection of ICD-9 diagnosis codes, refer to Appendices A and B. These two appendices contain the most common diagnoses seen in clinics that serve military personnel and civilian workers. Full-service clinics should use codes V68.0 and V70.3, respectively, as secondary codes. For both Return to Work and Disability Evaluations the primary code is the specific diagnosis accounting for the injury.
- b. Low back pain is a major illness affecting the working population. Working together the Veteran's Administration (VA) and Department of Defense (DOD) have endorsed common guidelines for treatment of this illness. The Army has documented these guidelines as MEDCOM Form 695-R (Medical Record Low Back Pain). Because of the variation in low back pain and the frequency of this diagnosis, coding for this illness is mandatory. Four different codes comprise this illness and are consistent with the DOD/VA guidelines for low back pain. Table 6-2 shows the mandatory ICD-9 diagnosis and E/M code which a full service occupational/environmental clinic must use.
- c. The E/M codes are the same as for surveillance clinics with the addition of the outpatient codes. Because clinics are unlikely to provide comprehensive services, the mandatory outpatient codes extend only to level 3 (see Table 4-2).

TABLE 6-2. Mandatory portion of ICD-9CM and E/M Codes for use by full-service Occupational Environmental Clinics. These clinics provide acute care as well as surveillance exams.

<u>ICD-9 I</u>	<u>Diagnosis</u>	<u>E</u> :	valuation and Management
724.2	Acute Low Back Pain	99201	New Patient, problem focused
725.3	Acute Sciatica	99202	New Patient, expanded
724.9 729.5	Chronic Low Back Pain Chronic Sciatica/Limb Pain	99203	New Patient, detailed
		99211	Exam by Technician
		99212	Established patient,
			Expanded
		99213	Established patient, detailed
V68.0	X: Certification	99385	Worker New 18-39 yrs
V70.3	X: Motor Vehicle	99386	Worker Exam New 40-60 yrs
V70.5	X: Surveillance	99395	Worker Exam Est. 18-39 yrs
V62.2	X: Worker Dissatisfaction	99396	Worker Exam Est. 40-60 yrs
V26.4	X: Reproductive Concerns	99403	Preventive Counsel, Indiv.
		99412	Preventive Counsel Group
V15.3	Y: Radiation Exam	99362	Walk Through
V15.84	Y: Asbestos Exam	99456	Disability Exam, Nontreating
V15.85	Y: Hazardous Body Fluid		
V15.86	Y: Lead Exam		
V72.0	Y: Vision/Laser		
V72.1	Y: Hearing Conservation		

Figure 6-1 Example of ADS Encounter Form for Full Service Occupational Health Clinic*

AMBL	JLATORY ENCOUNTER	SUN	IAMN	RY						
000	000000000	00	00	00	000	000000000	0	000	000000000	00000
000	000000000	00	00	00	000	900000000	0	000	000000000	00000
000	000000000	00	00	00	000	000000000	00			0000
ICD-	9-CM DIAGNOSES				EVA	LUATION AND MANAGEMENT	r.	CPT	PROCEDURES	
915.0	ABRASIONS FINGERS LACERAT		(D) (D)		99201	NEW PT, FOCUSED	(E)	92552	AUDIOMETRY PURE TONE	0000
477.9	ALLERGIC RHINITIS UNSP	(D (2)	(3) (B)	00)	99202	NEW PT EXPANDED	(E)	71020	CHEST XRAY FRONTAL/LAT	(D) (D) (D)
493.90	ASTHMA UNSP	(D)(2)	(I) (I)	00)	99203	NEW PT DETAIL	Œ	93005	EKG W/O INTERPRETATION	(D) (D) (D) (D)
989.5	BEE STING/SPIDER/TICK	(I) (I)	OD (I)	00	99211	EST PT EXAM BY TECH	(E)	85021	HEMOGRAM AUTOMATED	(T) (2) (D) (
943.03	BURN UNSP UPPER ARM	(D) (D)	(D) (D)	(10)	99212	EST PT F/U EXPANDED	(E)	92015	REFRACTION	(D)(D)(D)(
944.08	BURN UNSP WRIST & HAND		(3)(4)	7/01/	99213	EST PT F/U DETAIL	(10)	99000	SPECIMEN HANDLING	(D) (D) (D)
354.0	CARPAL TUNNEL SYNDROME	O D	(1) (A)	W.	99358	RECORD REVIEW	(E)	94010	SPIROMETRY	(1) (2) (3) (
786.50	CHEST PAIN UNSP		(2) (4)	400	99362	MEDICAL TEAM CONFERENCE	(E)	81000	UA WITH MICROSCOPY	00000
372.00	CONJUNCTIVITIS ACUTE UNSP		(D) (B)		99373	TELEPHONE CONSULT	(E)	92019	VISION SCRN/COL/DEP PER	(D) (D) (D)
692.2	CONTACT DERMATIT SOLVENTS		(D) (E)		99385	WORKER EXAM NEW 18/39YRS	(E)	92081	VISUAL FIELD EXAM	00,000
923.20	CONTUSION HAND		000	-	99386	WORKER EXAM NEW 40/64YRS	(E)			1023
923.21	CONTUSION WRIST		(D) (D)		99395	WORKER EXAM EST 19/39YRS	(E)			(I) (I) (I) (I)
786.2	COUGH		(I) (I)	in the last	99396	WORKER EXAM EXT 40/64YRS	(E)			0000
250.00	DIABETES MELLITUS NIDDM		30 (4)		99403	PREVENTIVE CONSEL INDIV	(E)			0000
780.4	DIZZINESS AND GIDDINESS		(I) (I)	Section 1	99412	PREVENTIVE CONSEL GROUP	Œ			0000
796.2	ELEVATED BLOOD PRESSURE		(3) (3)	2000	99362	WALK THROUGH	(E)			(D)(D)(0)
784.7	EPISTAXIS		(I) (I)	20000	99456	DISABILITY EXAMINATION	(E)			(D) (D) (D)
930.0	FB CORNEAL	STEP STEP	(1) (B)	2000			Œ			(D (2) (3)
780.6	FEVER		(I) (I)	and the same			(E)			(1) (2) (2)
815.00	FRACTURE FINGER CLOSED					POSITION (Unless Inpatient)				(1) (2) (3)
826.0	FRACTURE TOE CLOSED		(I) (I)	-		Released without limitations				(D) (D) (D)
784.0	HEADACHE		(I) (I)	1000		Released w/work/duty limitations	S			(I) (D) (D)
787.1	HEARTBURN		T T	-		Sick at home/quarters				(D)(D)(D)
550.90	HERNIA INGUINAL UNSP		(I) (A)			mmediate referral				(D (D (D)
401.9	HYPERTENSION ESSENTIAL		(I) (I)	ALCO IN		Left without being seen				0000
912.4	INSPECT BITE UPR ARM/SHLDR		(B) (E)	9555		Left against medical advice				0000
726.32	LATERAL EPICONDYLITIS		(I) (I)	mineral I		Admitted				(T) (D) (D)
	LOWBACK PAIN/ACUTE		(D) (A)	CONTROL SERVICE	or measurement of their	Expired				(D) (D) (D)
	LOWBACK PAIN/CHRONIC		(I) (I)	00000		IINISTRATIVE (Optional)				00000
	MIGRAINE COMMON		0 4	CONTRACTOR OF THE PARTY OF THE		Consultation requested				(I) (I) (I)
	NIHL SENSORIAL		(D) (D)			Referred to another provider				0000
729.1	OVERUSE SYN MYOSITIS		(B) (4)	0.000		Convalescent leave				0000
717.9	PATELLAR PAIN SYN/SPRAIN		(3) (A)	Acres 1		Medical board				1000
462	PHARYNGITIS ACUTE		(I) (I)	100	-	Medical hold				(D) (D) (D)
	SCIATICA/ACUTE			100		OINTMENT STATUS				(D) (D) (D)
729.5	SCIATIC/LIMB PAIN/CHRONIC		(1) (4)			Appt. Sched. Sick-call				(I) (I) (I)
	SPRAIN ANKLE		(I) (I)	Laboration .		Walk-in Tele. Consu	irt			(D) (D) (D)
	SPRAIN HIP		(D) (A)	9850		Cancelled No-show		IIII mo	01 1110 110 - 01111	(D) (D) (D)
840.9	SPRAIN SHOLDER		(I) (I)	G000101		by Patient ' .		FOR	CLINIC USE ONLY	
847.1	SPRAIN THORACIC		(3) (4)	10000		Cancelled by Eacility				(A) (B) (C) (D)
	SPRAIN WRIST CARPAL JOINT		(D) (E)	0.000		by Facility				(A) (B) (C) (D)
847.0	SPRAIN/STRAIN CERVICAL		000	1000		npatient	10000			
844.9	SPRAIN/STRAIN KNEE/LEG		(D) (H)			Mark here if you have address changes or corrections. Pleas				(A) (B) (C) (D)
308.9	STRESS		(3) (4)		9	make corrections on the back				(A) (B) (C) (D)
465.9	URI		(D) (H)	-	3	this form.				(A) (B) (C) (D)
	UTI UNSP		30(4)							
	X: DISSATISFY WITH JOB		(3) (4)		-					
V68.0	X : CERTIFICATION		(3)(4)		No FEE			,	11 (4	
V70.5	X: MED SURV CERT		O O	0	* I '	hose codes fr	or	n ta	ble 6-2 are b	olded
V70.3	X: MOTOR VEHICLE		(3) (R)	(0)						
V26.4	X: REPRODUCTIVE CONSULT		(I) (I	(UD)	and	d should be u	Se	d b	v all OHCs. o	other
V72.0	Y: EYE & VISION EXAM	1 (2)	(3) (4)	INE I						
V15.3	Y: RADIATION EXAM		00 (4)	(0)	cod	les should be	SI	peci	fic to the	
V15.84	Y: ASBESTOS EXAM	(D) (B)	(3) (E)	NMG						
V15.85	Y: HAZARDOUS BODY FLUID	100000000000000000000000000000000000000	(D) (E)	(10)	no	pulation serv	ed	24		
V15.86	Y: LEAD EXAM	00 2	(I) (I)	W.	Pol	paration ser v	-u	•		

_		

APPENDIX A: COMMON DIAGNOSES

In this appendix the Navy's 22 morbidity classes serve as the major groupings for an alphabetic list of common diagnoses. Where appropriate, the appendix suggests the use of E codes to supplement the ICD-9 code. Common diseases and injuries with their ICD-9 code originate from a study of consecutive diagnoses seen within Sick Call at the Naval Hospital Portsmouth and the Norfolk Naval Shipyard. [reference: Allen, JW, Blumling R (1996). "Variations in Practice Patterns Within Sick Call": NAVY MEDICINE, Jan/Feb 96, pages 17 - 21 (part 1) and Mar/Apr 96, pages 3 - 6 (part 2)].

1. Audiology/H	earing	
	cerumen plug	380.4
	noise induced hearing loss secondary workplace	
	(sensorineural)	389.1 (E928.1)
4 DI 1DI		
2. Blood Diseas		002 0 (5020 5)
	needle stick injury (finger)	883.0 (E920.5)
	(blood borne pathogens)	
3. Cardiovascu	lar disease	
	mild, essential hypertension	401.9
	myocardial Infarction	410
	The following fifth digit subclassification is for use with category 410:	
	0 episode of care unspecified	
	1 initial episode of care	
	2 subsequent episode of care (still less than 8 weeks old)	
	of anterialateral wall	410.0
	of other anterior wall	410.1
	of inferolateral wall	410.2
	of inferoposterio wall	410.3
	of other inferior wall	410.4
	of other lateral wall	410.5
	true posterior wall infarction	410.6
	subendocardial infarction	410.7
	of other specified sites	410.8
	unspecified site	410.9
4 Diagratica		
4. Digestive	abdominal pain, rule out appendicitis	789.0
	(need fifth digit identifying site, e.g., LUQ, RUQ)	769.0
	gastroenteritis, viral	008.8
	gastroesophageal reflux disease	530.81
	hemorrhoids, internal	455.2
	external	455.5
	irritable bowel syndrome	564.1
	intidate contragilationic	30 1.1
5. Endocrinolo	gy/nutritional and metabolic diseases	
	hyperlipidemia	272.4
	diabetes mellitus (hypoglycemia)	
		250.80

6.	Genital System, Male	
	sexually transmitted disease	V01.6
	reproductive consult/evaluation	V26.4
	male infertility, unspecified	606.9
7.	Gynecology, Female	
	prescription for Birth Control Pill	V25.01
	initiation of other contraceptive device	V25.02
	(fitting of diaphragm, foams, creams)	
	insertion of implantable subdermal contraceptive	V25.5
	dysfunctional uterine bleeding	626.8
	pregnancy, declaration	
	reproductive consult (E codes 860 to 869 for exposure)	V26.4
	Female infertility, unspecified origin	628.9
8.	Infectious and Parasitic Disease	
	tuberculosis	V01.1
	chickenpox	052.9
	Herpes simplex, Type 1	054.9
	Herpes Zoster, without mention of complications	053.9
	(should code to fourth and fifth digit)	
	Meningococcal Meningitis	036.0
9.	Injuries and Adverse Effects	
	abrasions, face, neck, scalp, no infection (sand blasting)	910.0
	trunk	911.0
	shoulder & upper arm	912.0
	elbow, forearm & wrist	913.0
	hands, excluding fingers	914.0
	fingers	915.0
	hips, thigh, legs, and ankle	916.0
	Toes and foot	917.0
	amputation, thumb, without complications	885.0
	amputation, finger, without complications	886.0
	bee sting	989.5
	bone Contusion, unspecified site	924.9
	(need to list by body part in order to code to the highest level (fifth digit)	
	burns, (need to use fifth digit) upper limb, unspecified degree, upper limb,	
	unspecified, (welders burns)	943.00
	upper limb, unspecified degree, forearm	943.01
	upper limb, unspecified degree, elbow	943.02
	upper limb, unspecified degree, upper arm	943.03
	upper limb, unspecified degree, axilla	943.04
	upper limb, unspecified degree, shoulder	943.05
	upper limb, unspecified degree, scapular region	943.06
	upper limb, unspecified degree, multiple sites of	
	upper limb, except wrist and hand	943.07
	face, head and neck, unspecified degree,	
	face and head, unspecified site	941.00
	face, head and neck, unspecified degree,	
	ear (any part	941.01
	face, head and neck, unspecified degree,	
	eye (with other parts of face, head and neck)	941.02

face, head and neck, unspecified degree, lip(s)	941.03
face, head and neck, unspecified degree, chin	941.04
face, head and neck, unspecified degree, nose (septum)	941.05
face, head and neck, unspecified degree, scalp [any part], (temple region)	941.06
face, head and neck, unspecified degree, forehead and cheek	941.07
face, head and neck, unspecified degree,	941.08
face, head and neck, unspecified degree, multiple sites [except with eye] of	
face, head, and neck	941.09
trunk	
unspecified degree, unspecified site	942.00
unspecified degree, breast	942.01
unspecified degree, chest wall excluding breast and nipple	942.02
unspecified degree, abdominal wall	942.03
unspecified degree, back [any part]	942.04
unspecified degree, genitalia	942.05
unspecified degree, other and multiple sites of trunk	942.09
unspectfied degree, other and multiple sites of trunk	942.09
wrist and hands	
unspecified degree, hand, unspecified site	944.00
•	944.01
unspecified degree, single digit [finger (nail)] other than thumb	
unspecified degree, thumb (nail)	944.02
unspecified degree, two or more digits, not including thumb	944.03
unspecified degree, two or more digits, including thumb	944.04
unspecified degree, palm	944.05
unspecified degree, back of hand	944.06
unspecified degree, wrist	944.07
unspecified degree, multiple sites of wrist(s) and hand (s)	944.08
land link and ciffed land.	
lower limb, unspecified degree	045.00
lower limb [leg], unspecified site	945.00
toe (s) (nail	945.01
foot	945.02
ankle	945.03
lower leg	945.04
knee	945.05
thigh [any part]	945.06
multiple sites of lower limb(s)	945.09
multiple specified sites	946.0
extensor tendon tear (need to code to body site, 840 area)	
contusion	
hand	923.20
wrist	923.21
face, scalp, and neck except eye(s)	920
trunk, unspecified part	922.9
crush injury,	
trunk, other specified sites	926.9
upper limb & shoulder, unspecified	927.9
fracture	816.0
finger, closed	822.0
toes, closed	826.0

	dislocation	
	shoulder, unspecified closed	831.00
	finger, unspecified part, closed	834.00
	wrist, unspecified part, closed	833.3
	heat stress (Heat stroke and sunstroke)	992.0
10. Lymphatic		
	few patients seen	
11. Mental Diso		
	agoraphobia, with panic attacks	300.21
	alcohol withdrawal delirium	291.0
	claustrophobia	300.29
	depressive disorder, not elsewhere classified	311
	insomnia, subjective complaint	307.49
	manic-depressive disorders, single episode	296.0
	post traumatic stress, unspecified	308.9
12. Musculoske		
	carpal Tunnel Syndrome	354.0
	lateral Epicondylitis	726.32
	low Back Pain	724.2
	myositis, unspecified (overuse syndrome)	729.1
	occupational Bursitis	727.2
	rotator Cuff Syndrome	726.10
	patellar chondromalacia	717.7
	patellar pain syndrome	717.9
	sciatica	724.3
	sprained ankle, other (Achilles Tendon	845.09
	sprained wrist, unspecified site	842.0
	tenosynovitis, unspecified	727.0
13. Neoplasms		
	few patients seen	
14. Nervous sys		
	migraine headache, unspecified, without mention of intractable migraine	346.9
	cluster headache, without mention of intractable migraine	346.20
	tension headache	307.81
	anxiety, unspecified	300.00
15. Ocular/Oph	9,	252.2
	conjunctivitis (pink eye), unspecified	372.3
	foreign body, corneal	930.0
	iritis, unspecified	364.3
	subconjunctival hematoma	372.7
16 04 11 1		
16. Otorhinolar		
	Otitis media,	201.0
	Acute	381.0
	serious	381.1
	Temporal mandibular joint syndrome unspecified	524.6

17. Childbirth

few patients seen

18. Respirator	y system disease	
F	allergic rhinitis, due to pollen	477.0
	asthma, unspecified type, without status asthmaticus	493.90
	sinusitis	.,
	acute, unspecified	461.9
	chronic	473.9
	upper respiratory tract infection, acute	
	unspecified site	465.9
	acute nasopharyngitis (common cold)	460
	tonsillitis, acute	463
19. Signs and	symptoms of ill defined conditions	
8	benign positional vertigo	386.11
	vestibular neuritis	386.12
	cough, chronic	786.2
	anemia, unspecified (essential)	285.9
	proteinuria	791.0
	glycosuria, unspecified	791.5
	elevation of transaminases or LDH, nonspecific	790.4
	chest pain (unspecified)	786.5
	obesity, unspecified	278.0
20. Skin and si	ubcutaneous disease	
	acne vulgaris, other/unspecified	706.1
	contact Dermatitis	
	-from solvents	692.2
	-from other chemicals	692.4
	paronychia, unspecified	681.02
	pityriasis Rosea	696.3
	pseudofolliculitis barbae	704.8
	sunburn	092.71
	tinea of groin	110.3
	body	110.5
	scalp and beard	110.0
21. Supplemen	ntal Classification	
• •	medical surveillance exams	V70.5
	job certification exams	V68.0
22. Urinary Sy	ystem Diseases	
	urinary tract infection, unspecified	599.0
	cystitis	595.9
	urethritis	597.80
	kidney stone	592.0

APPENDIX B: COMMON FAMILY PRACTICE DIAGNOSES

Common diagnoses seen in a family practice clinic. from: Rakel RE.[1996] SAUNDERS MANUAL OF MEDICAL PRACTICE. W.B. Saunders Company.

		C			
${f A}$		Calluses or corns	700		
Acne	706.1	Cancer Screening, unspecified	V76.9		
Alcoholism, other and unspecified	303.9	Cardiac Arrest	427.5		
Alopecia, unspecified	704.00	Cardiomyopathy	425.4		
Altered Mental State, other general		Carpal Tunnel Syndrome	354.0		
symptoms	780.9	Cellulitis, Orbital			
Altitude Sickness	993.2	Cellulitis, unspecified			
Alzheimer's Disease	290.0	Cervical Cancer	180.9		
Amebiasis unspecified	006.9	Cervicitis			
Amenorrhea	626.0	Cheilitis	528.5		
Anaphylaxis		Cheilitis, Angular			
1 7		Cholecystitis, NOS			
Anemia, Megaloblastic	281.9	Chronic Fatigue Syndrome			
Anemia, Sickle Cell		Chronic Obstructive Pulm Disease			
Angina		Cirrhosis, without mention of alcohol			
Angioedema		Claudication			
Animal Bites		Coagulation			
Ankle Fractures		Coccidioidomycosis, unspecified			
Anorexia Nervosa		Colorectal Cancer			
Anuria		Condyloma Acuminata			
Aortic Dissection		Congestive Heart Failure			
Appendicitis, unqualified		Conjunctivitis			
Arrhythmias		Constipation			
Arthritis, Rheumatoid		Contraception	504.0		
Ascaris Infection		Birth Control Pills	V25 04		
Ascites		Implantable subdermal,			
Asthma		Intrauterine			
Atelectasis		Corneal Ulceration			
Atrial Fibrillation		Costochondritis			
Autai Fiormation	427.31	Crohn's Disease			
D		Croup			
В					
Bacteremia	790.7	Cushing's Syndrome/Disease	233.0		
Basal Cell Carcinoma	173.9	T			
Bell's Palsy	351.0	D			
Bladder Cancer	188.9	Decubitus Ulcer			
Blastomycosis	116.0	Deep Venous Thrombosis	453.8		
Bleeding Disorders	287.9	Dementia	294.8		
Blood Transfusion, Adverse Reaction to	999.8	Depression, NOS	311		
Bowel Obstruction		Dermatitis, Atopic	691.8		
(small and large bowel) Adrenal	560.9	Dermatitis, Contact, NOS	692.9		
Brain Tumor, unspecified	239.6	Dermatitis, Seborrheic	690		
Breast Cancer unspecified	174.9	Diabetes Mellitus, Type I	250.01		
Bronchiectasis	494	Diabetes Mellitus, Type II	250.02		
Bronchiolitis, acute	466.1	Diarrhea, Acute			
Bulimia Nervosa		Diarrhea, Chronic			
Burns, unspecified, unspecified degree	949.0	Diarrhea, Infectious			
Bursitis, NOS					

Disseminated Intravascular		Н	
Diverticulitis	562.11	Hair Disorders	704
Domestic Violence	995.81		
Drug Allergy	995.2	Head Injury in Sports Head Lice,	
Dysfunctional Uterine Bleeding	626.8		
Dyslexia	784.61	Body	
Dysmenorrhea		Pubic	
Dysuria		Headache	
·		Hearing, Impaired	
${f E}$		Heartburn	
	200.70	Heat Exhaustion	
Earache		Heat Stroke	
Ectopic Pregnancy		Hematuria	
Edema, Leg		Hemoglobinopathy	
Elbow Dislocations		Hemolytic Anemia	
Endocarditis		Hemoptysis	
Endometrial Cancer		Hemorrhoids	
Endometriosis		Hepatitis	573.3
Endometritis	615.9	Herpes Simplex Infection	054.9
Enuresis	788.30	Herpes Zoster Infection	053.9
Epicondylitis	726.32	Hirsutism	
Epidymitis	604.90	Histoplasmosis	115.90
Epistaxis	784.7	HIV Associated Infections	
Erysipelas	035	HIV Infection, Asymptomatic	V08
Erythroplasia, unspecified,		HIV Infection, Early Symptomatic	
• •		HIV Infection, Late Symptomatic	
${f F}$		Hodgkin's Disease	
_	560.20	Hookworm Infection	
Fecal Impaction		Hydrocele	
Fetal Alcohol Syndrome		Hyperbilirubinemia	
Fetal Lung Immaturity		Hypercalcemia	
Fever and Chills		Hypercalciuria	
Fever of Unknown Origin (FUO)		Hyperhidrosis	
Fibrocystic Disease of the Breast		Hyperkalemia	
Finger Dislocations		Hyperlipidemia	
Finger Fractures		Hypernatremia	
Fluid Balance 276.5, Overload		Hyperparathyroidism	
Food Allergy		Hyperprolactinemia	
Food Poisoning		Hypertension	
Foot Fractures			
Frostbite, unspecified		Hyperventilation Syndrome	
Fungus Infections	117.9	Hypocalcemia	
		Hypoglycemia	
\mathbf{G}		Hypokalemia	
Gallstones	574.2	Hyponatremia	
Gastritis		Hypothyroidism	244.9
Gastroesophageal Reflux		_	
Generalized Anxiety Disorder		I	
Gestational Hyperglycemia/Diabetes (fift		Impetigo	684
Giardiasis		Impotence	
		Inappropriate Secretion of Antidiuretic	
Glaucoma		hormone	253.6
Glomerulonephritis		Indigestion	
Goiter, unspecified,		Induction of Labor, (fifth)	
Gout, unspecified,		Infertility	
Guillain-Barre Syndrome		Female	628.0
Gynecomastia	611.1	Male	
		Maie	000.9

Insect and Spider Bites	Influenza		N	
Insontina			Nails, diseases of	703.9
Insurrecticy 2554 Noutropenia 2880 Intrestrial Lung Disease 515 Novi				
Interstal Lung Disease 515 Nevi	•		-	
Infussisception	_		•	
Jaundice, unspecified,				
J			<u> •</u>	
Jaundice, unspecified.	Irritable Bowel Syndrome	564.1	110118011010101111111111111111111111111	
Jaundice, unspecified, 782.4 Obsessive Compulsive Disorder 300.3			0	
Jaundice, unspecified, 782.4 Obsessive Compulsive Disorder 300.3	T		Obesity	278.0
National Color Nati	_		•	
K Optic Neuritis 377,30 Kaposi's Sarcoma 176.9 Osteocarthritis (fifth) 715.9 Ketoacidosis 276.2 (Osgood-Schlatter Disease) 732 Kidney Cancer 189.0 Ottis Externa 381.10 L Ovarian Cancer 183.0 Laryngitis 464.0 Particular Carcinoma 157.9 Larynx Cancer 161.9 P Lead Poisoning 984.9 Pancreatic Carcinoma 157.9 Leptrosy 030.9 Pancreatitis 577.0 Leukemia 208.9 Parkinson's Disease 332.0 Leukoplakia 702.8 Patella Dislocations 385.0 Lupus Erythematosus 204.9 Patellofemoral Pain Syndrome 719.45 Lupus Erythematosus 695.4 Penile Discharge 788.7 Lymphoma, unspecified site 202.80 Pericarditis 423.9 Lymphoma, unspecified site 202.80 Peripheral Aueropathy 356.9 Malaria 084.6 Pheochromocytoma 227.0	Jaundice, unspecified,	782.4		
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Prostates				
Prostatic Hyperplasia, Benign 600				

Pruritus	698.9	T		
Psoriasis	696.1	Tapeworm Infections	123.9	
Pulmonary Edema, Acute	518.4	Tattoos		
Pulmonary Embolus	415.1			
Purpura	287.2	Temporal Arteritis	446.5	
Pyelonephritis	590.80	Temporomandibular Joint Syndrome		
, 1		Tendinitis		
R		Thalassemia		
Raynaud's Phenomenon	443.0	Third Trimester Bleeding		
Red Eye		Thrombocytopenia		
Reflex Sympathetic Dystrophy		Thyroid Carcinoma		
Renal Failure, Acute				
Renal Failure, Chronic				
Respiratory Infection, Upper		${f U}$		
Respiratory Infection, Upper		_		
Rhinitis, Allergic, cause unspecified Rib Fracture		Ulcerative Colitis		
		Undescended Testicle		
Rosacea		Urinary Incontinence		
Rubella	050.9	Urinary Stone	592.9	
~		Urinary Tract Infection in Adults		
\mathbf{S}		and in Children, Acute		
Salmonellosis	003.0	Urticaria	708.9	
Sarcoidosis	135			
Scabies	133.0			
Schizophrenia, unspecified	295.90	${f V}$		
Scleroderma	710.1	Vaginal Bleeding, metrorrhagia	626.6	
Scrotal Mass	608.89	Vaginal Discharge		
Seizure Disorder	780.3	Vaginitis		
Sepsis	038.9	Valvular Heart Disease, ill defined		
Sexually Transmitted Diseases		Thyroid Nodule		
Shock	785.50	Thyroiditis		
Shoulder Dislocations	831.00	Tinnitus		
Sinusitis	473.9	Toxic Shock Syndrome		
Sleep Apnea	780.57	Transient Ischemic Attack		
Sleep Disorders		Trigeminal Neuralgia		
Snakebite		Tuberculosis		
Somatoform Disorders, undif		Typhoid Fever		
Sore Throat		Varicella		
Spermatocele	608.1	Varicocele		
Statsis Ulcer		Varicose Veins		
Stomatitis		Vitiligo		
Stomatitis, Aphthous		Vulvar Pruritus		
Stroke		vurvai i turitus	090.1	
Subdural Hematoma		**7		
(non-traumatic)	432.1	\mathbf{W}		
(traumatic)		Warts, viral, unspecified		
			01100	
Suicide Assessment		Wrist Fractures	814.00	
Suicide Assessment	300.9	Wrist Fractures	814.00	

APPENDIX C: ICD-9 CODES FOR SENTINEL HEALTH EVENTS

In an occupational health clinic a Sentinel Health Event (SHE) is a disease, disability, or death which serves as a warning for failure in primary or secondary prevention. The SHE's are negative indicators of health care so they deserve special attention to ICD-9 coding. Appendix C lists SHE in ascending order of ICD-9 code. When diagnosing a worker with a SHE, the cause of the accidental death or injury must be classified using the E code system. [ref: Mullon RJ, Marthy LI, (1991). Occupational Sentinel Health Events: An updated list for physician recognition and public health surveillance. American Journal of Industrial Medicine 79: 775 - 799.]

ICD-9 Code	Condition	Agent
011	Pulmonary tuberculosis	Mycobacterium tuberculosis
011.40	Silicotuberculosis	Silica + mycobacterium tuberculosis
020.9	Plague, unspecified	Yersenia pestis
021.9	Tularemia, unspecified	Francisella tularensis Pasterelli tularensis
022.9	Anthrax, unspecified	Brucillus anthracis
023.9	Brucellosis, unspecified	Brucella abortus, suis
031.1	Fish-fancier finger	Mycobacterium morium
054.6	Herpetic whitlow	Herpes simplex virus
037	Tetanus	Clostridium tetani
042	Human immunodeficiency virus	Human immunodeficiency virus
056	Rubella	Rubella virus
070.1	Hepatitis A Hepatitis B	Hepatitis A virus Hepatitis B virus
070.2	with heptic coma	
070.3	without heptic come	
070.4	Other specified viral hepatitis, with hepatic coma	Unknown
070.5	without mention of hepatic coma	
071	Rabies	Rabies Virus
073.9	Ornithosis	Chlamydia psittaci
082.0	Rocky Mountain Spotted Fever	Rickettsia rickettsii
100.8	Other specified, Leptospirosis	Leptospira

115.90	Histoplasmosis	Histoplasma capsulation
117.1	Sporotrichosis	Sporothrix schenkii
147	Malignant neoplasm, of nasopharynx	Chlorophenols
155	Hemangiosarcoma of the liver	Vinyl chloride monomer
158	Mesothelioma of peritoneum & pleura	Arsenical pesticides, Asbestos
160.0	Malignant neoplasm of nasal cavities	Hardwood dusts Radium Unknown
161.9	Malignant neoplasm of larynx	Chlorophenols; Asbestos
162.8	Malignant neoplasm of trachea, bronchus and lung	Asbestos Coke oven emissions Radon daughters Chromates Nicke Arsenic, trioxide Mustard Gas Bis(chloromethy) ether, chloromethyl methyl ether
162.8	Malignant neoplasm of trachea, bronchus and lung	Radon; daughters Pesticides, herbicides, fungicides, insecticides Chromium dust Lead chromate, zinc, chromate Zinc chromate dust Unknown
170.9	Malignant neoplasm of bone	Radium Unknown
187.7	Malignant neoplasm of scrotum	Mineral/cutting oils Soots/tars/tar distillates
188.9	Malignant neoplasm of bladder	Benzidine, alpha, and beta- naphtylamine, magenta,; auramine; 4-amimobiphenyl 4-nitrophenyl
189.0	Malignant neoplasm of kidney, other, unspecified urinary organs	Coke oven emissions
204.00	Lymphoid leukemia, acute without mention of remission	Ionizing Radiation Unknown
205.00	Myeloid leukemia, acute, without mention of remission	Benzene
207.00	Erythro-leukemia, acute, without mention of remission	Ionizing Radiation Benzene
283.1	Hemolytic anemia, nonautoimmune	Copper sulfate Arsine

284.8	Aplastic anemia, other specified	Trinitrotoluene Benzene Ionizing Radiation
288.0	Agranulocytosis or neutropenia	Benzene Phosphorus Inorganic arsenic
289.7	Methemoglobinemia	Aromatic amino and nitro compounds (e.g., aniline, trinitrotoluene, nitroglycerin) Aniline, O-toluidine, nitrobenzene
323.7	Toxic encephalitis	Lead Inorganic and organic mercury
332.1	Parkinson's disease (secondary)	Manganese Carbon monoxide
334.3	Cerebellar ataxia	Toluene Organic mercury
354 354.0	Carpal Tunnel Syndrome Mononeuritis of Upper limb unspecified	Cumulative trauma Methyl methacrylate monomer
334.0	Wolfoneuritis of Opper fillio unspecified	Methyl methacrylate monomer Cumulative trauma
354.3	Mononeuritis multiplex	Cumulative trauma
357.7	Inflammatory and toxic neuropathy	Aresenic/arsemic compounds
		Hexane Methyl n-butyl ketone
		Trinitrotoluene
		Carbon Disulfide
		Tri-o-cresyl phosphate
		Inorganic mercury
		Acrylamide Ethylene Oxide
		Ethylene Oxide
366.4	Cataract, associated with other disorders	Microwaves
		Trinitrotoluene
		Ionizing radiation
		Infrared radiation
		Naphthalene Dinitrophenol dinitro-o-cresol
		Ethylene oxide
388.1	Noise effects on inner ear	Excessive noise
443.0	Raynaud's phenomenon(secondary)	Whole body or segmental vibration Vinyl chloride

493.00	Extrinsic asthma, without mention of status asthmaticus	Platinum Isocyanates Chromium, cobalt Aluminum soldering flux Phthalic anhydride Formaldehyde Gum arabic Nickel sulfate Flour Trimellitic anhydride Red cedar (plicatic acid) and other wood dusts Bacillus-derived exoenzymes Unknown
495.4	Maltworker's lung	Aspergillus clavatus
495.5	Mushroom worker's lung	Pasteurized compost
495.8	Grain handler's lung	Erwinia herbicola (Enterobacter agglomerans)
495.8	Sequoiosis	Redwood sawdust Thuja plicata
495.9	Unspecified allergic alveolitis	Cinnamon dust Cinnamaldehyde Aspergillus fumigatus Alternaria, wood dust Unknown
500	Coal worker's pneumoconiosis	Coal dust
501	Asbestos	Asbestos
502	Silicosis	Silica Cryolite (Na ₃ ,AIF ₆), quartz dust
502	Talcosis	Talc
503	Chronic beryllium disease of the lung	Beryllium
504	Byssinosis	Cotton, flax, hemp, and cotton-synthetic dusts
506.0	Acute bronchitis, pneumonitis, and pulmonary edema due to fumes and vapors	Ammonia Chlorine Nitrogen oxides Sulfur dioxide Cadmium Trimellitic anhydride Vanadium pentoxide
506.1	Acute pulmonary edema due to due to fumes and vapors	Ammonia Chlorine

573.3	Toxic hepatitis	Carbon tetrachloride Chloroform, tetrachloroethane Trichloroethylene tetrachloroethylene Phosphorus Trinitrotoluene Chloronaphthalenes Methylenedianiline Methyl bromide Ethylene dibromide Cresol
584.9	Acute renal failure, unspecified	Inorganic lead Arsine Inorganic mercury Carbon tetrachloride Ethylene glycol
585	Chronic renal failure	Inorganic lead Arsine Inorganic mercury Carbon tetrachloride Ethylene glycol Kepone Dibromochlorpropane
606	Infertility, male	Kepone
692 692.0 692.1 692.2 692.4 692.89	Contact and allergic dermatitis due to detergents due to oils and grease due to solvents due to other chemical products(acids/alkalis/rubber) due to dyes	Dibromochlorpropane Detergents Cutting Oils Phenol Solvents, ketone Hydrocarbon, ester Rubber, plastic, nylon Acid, alkalis Dyes
733.9	Skeletal fluorosis	Cryolite (Na ₃ ,AIF ₆)

Appendix D

DA Form 2028

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